

# Crescendo is your ERP software solution.

**Crescendo** is a comprehensive and flexible software system that creates a digital mirror of your actual business operations. This provides management with real time visibility and decision support while simultaneously streamlining employee workflows for optimum efficiency at every level of the organization.

## BENEFITS

- Increase business volume without adding staff
- Invest in a system that keeps pace with your changing business
- Break the cycle of software obsolescence and replacement
- Optimize the efficiency of workflow and communication in all business departments
- Consolidate company information for instantaneous access and analysis



## MANUFACTURING

- Product Configuration
- Custom Quoting
- Lot Traceability
- Barcoding
- Shop Floor Control
- Forecasting
- Multi-level BOM & Routing
- Requirements Planning
- Capacity Management
- Time & Material Tracking
- RMA Tracking



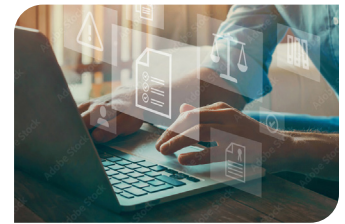
## DISTRIBUTION

- EDI
- Barcode Processing
- Warehouse Management
- Pricing
- Commissions
- Cycle Counts
- Shipping Manifest
- Kits
- Sales Analysis
- Check Scanning
- Document Imaging



## RETAIL

- Space Mapping
- Touch Screen POS
- Barcode Labeling
- Gift Cards
- Coupons & Promotions
- Accessories
- Card Processing

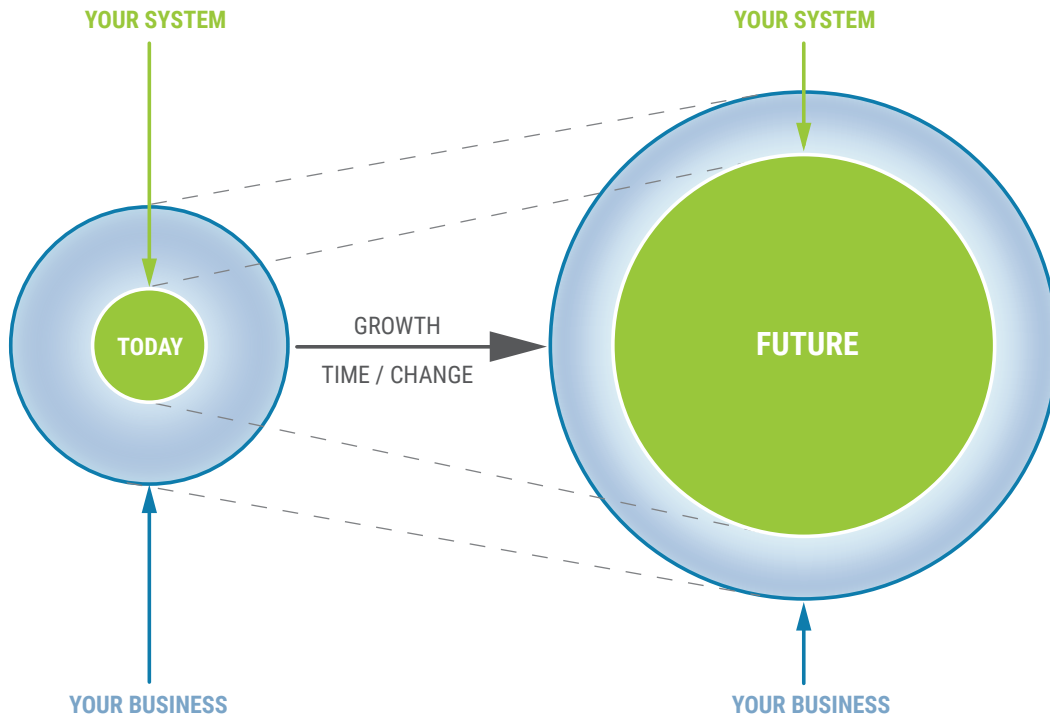


## SERVICE

- Customer Equipment Tracking
- Service Histories
- Maintenance Schedules
- Targeted Mailings
- Warranty Claims Processing
- Technician Efficiency Analysis
- Recurring Billing
- Rental Processing

This powerful collection of features helps manage every facet of your enterprise including sales, order processing, production, inventory, shipping/receiving, H/R and accounting, and easily adapts to the procedures and requirements that make your company unique.

# We are your trusted business partner.



## DELIVERING A SOLID SYSTEM FOUNDATION TODAY

An integrated information system is the life blood of a successful enterprise. Even the best system covers only a core subset of actual business activities. In order for your business to operate at maximum efficiency, the circle of automation should gradually expand over time to cover a greater percentage of reality.

## APPLYING CONTINUOUS IMPROVEMENT THROUGH TIME

Business growth and inevitable change demand a deliberate and continuous investment in the right mix of technical services.

## ENSURING A PERMANENT ASSET FOR THE FUTURE

Efficiency Partners works closely with its customers in order to identify and deliver a proper balance of technical services resulting in sustainable revenue and profit growth in the years to come.

### TECHNICAL SERVICES

- Business System Design & Implementation
- Routine On-Site Consulting
- Project Work
- Network & Equipment Diagnostics
- Help Desk Support
- Network Maintenance
- Application Hosting
- 24/7 Emergency Services

